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Teen Area - Nanaimo North Branch

Opening Remarks



Bruce Jolliffe

Chair, Vancouver Island Regional Library Board of Trustees

With the continued support from the [Board of Trustees](#), the last year has been significant in terms of change and growth. New, welcoming facilities, improved services to the customer, digital literacy initiatives and outreach to our communities - great and small - are to name only a few.

Now with the completion of VIRL's 5-year [Strategic Plan](#) (2011-2015), we reflect on what we set out to achieve: Improved communications to our stakeholders, and our increased investment in public and staff promotion; a refreshed collection, which includes new digital media and literacy materials for all ages and abilities; greater facilities, that are gathering hubs for their communities; useful information technology, to streamline and deliver our final strategic priority; quality service, underpinned by a culture of continuous improvement. A great foundation has been laid as we set a new course, grounded in a strategic plan, and with the continued support of our Board of Trustees.

Rosemary Bonanno

Executive Director, Vancouver Island Regional Library

As we complete the 2011-2015 [Strategic Plan](#), I would like to thank staff for their dedication and support in bringing the vision of our Board of Trustees to fruition. Our Board plays an important role in charting our direction. Thanks to their direction and decision making, and the dedication of VIRL staff, our libraries have become vital, 21st century destinations. Visits to our libraries increased by 30% over 2012, and our eLibrary of digital resources continues to grow by collection and customers. As we embark on the coming years, we're reminded of the integral role of our libraries; to promote lifelong learning, to enrich lives, and to connect us in our communities.



A handwritten signature in black ink that reads "B Jolliffe".

Bruce Jolliffe

A handwritten signature in black ink that reads "Rosemary Bonanno".

Rosemary Bonanno

What we do

2014: A Year at a Glance

From [downloadable movies](#) to librarian led [podcasts](#) and award nominated library spaces to [kid's membership](#) drives, 2014 represented a year of innovative programs and new initiatives that cultivated new connections in our communities. 2014 saw the launch of the eLibrarian, a part of VIRL's eStrategy, which focused on delivering and developing digital literacy among rural communities. Finally, the 39th branch of the Vancouver Island Regional Library system was unveiled to an enthusiastic crowd on July 12th, 2014 with the opening of the [Nanaimo North branch](#). This branch would soon become the most popular branch in the system, with over half of its visitorship belonging to entirely new card holding customers.



In 2014, VIRL also developed a comprehensive set of metrics, both system and branch wide, tallied on an annual basis. Metrics such as visitor counts, collection usage statistics, and program attendance and growth give VIRL a bird's eye view of the performance of its branches and system as a whole. This has allowed for better resource allocation and the development of strategic and tactical initiatives that deliver greater library services for the unique communities we serve.

Did you know?

81% of people say that "Libraries provide a service hard to find elsewhere in the community."

94% say that "A public library improves the quality of life in a community."

95% of people say that "Libraries play an important role in giving everyone a chance to succeed."

91% of people believe that libraries are a vital part of the community.

What we do.

82,000 people attended our programs in 2014.

5.3m items were checked out by our customers last year.

2,650,000 people walked through our doors.

40% of customers engaged with us digitally.

3.5m digital connections were made with our customers in 2014.



2014

VIRL SYSTEM WIDE! EXPLORE YOUR LIBRARY...



The unique value of your library card is calculated by dividing the market value of resources borrowed from your library by the number of registered borrowers.



*A total of physical and digital items circulated

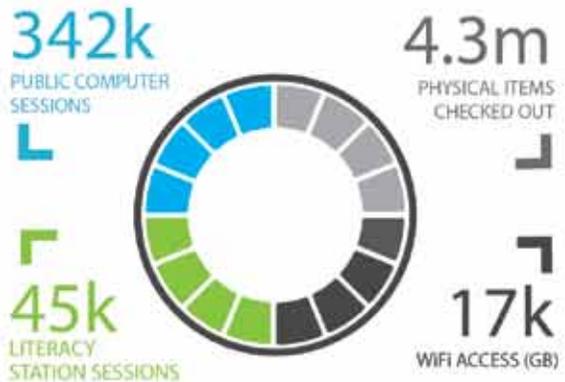


This figure includes online catalogue, mobile user and website visits for the entire year.



PROGRAM GROWTH

From story-telling to adult education and digital literacy training: your local library is an invaluable resource to the community. *A typical Storytime will be two stories read aloud.



5 BRANCH USAGE

The chart above breaks visitorship down by usage. Note that one customer can use an internet station, tap into the wifi, and take out a book within one visit! The chart does show the popularity of internet use to total visitorship.



TOTAL VISITORS TO BRANCHES:

2.6m

STRONG LIBRARIES. STRONG COMMUNITIES.



What we do

eStrategy: Libraries in the Digital Age



The Internet is marvelous, but to claim, as some now do, that it's making libraries obsolete is as silly as saying shoes have made feet unnecessary."

Mary Herring, American Libraries

The eLibrarian navigates the digital landscape

As a part of VIRL's eStrategy, the eLibrarian is an ambassador of the library's digital collection, or [eLibrary](#). In 2014, VIRL's eLibrarian launched to promote the eLibrary's rich services to both rural and urban communities, both at the branches and through outreach at festivals, public events and concerts. [Helping customers](#) gain digital literacy skills is a precursor to success in today's digital age.



VIRL eLibrarian, Emily Orr, assisting a customer at a Tech Tuesday program

Did you know?

Wi-Fi has become a hallmark of library service, with 98.7% of all service points around the province offering wireless Internet services. Demand for the service continues to rise exponentially – 50% since 2012 and 650% in the last five years.

Bridging the digital divide

More than ever, digital literacy is contributing to quality of life. Technology is the new vehicle to information, provides access to government programs and institutions, is a central hub of our city's information and can bring a sense of place and connection through [social networks](#). According to VIRL's new eLibrarian, although print isn't going anywhere,

"Print isn't going anywhere, but there is the growing expectation that the same information is going to be available online and at your fingertips."

Emily Orr, VIRL eLibrarian

there is the growing expectation that the same information is going to be available online. To this end, digital literacy plays into one's everyday life, if not today, then tomorrow. Our libraries are leading the public preparation for these changes.



ChekTV coverage of hoopla launch with the VIRL eLibrarian

What is the eLibrary?

An eLibrary or digital library is a focused collection of digital items that can include text (eBooks), visual material (images), video (movies) and audio material (audiobooks, music) that is organized, stored and able to be retrieved through a computer or device. The eLibrary is also an excellent service for our rural community customers who are not located in close proximity to a physical "branch" to access our physical collection. The VIRL [eLibrary](#) includes:

- [Movies online](#)
- Downloadable [music](#)
- eLibrarian outreach initiatives at community events
- Social media platforms and online communication vehicles
- The online collection [catalogue](#) (books, DVDs, CDs)
- Digital literacy training
- [One-on-one technology](#) device help and tutorials
- [Public computers](#)
- [Public WiFi](#) and internet
- An array of software and programs
- Mobile devices and technology borrowing access
- Databases and digital services
- [Intergenerational programming](#) (teens and seniors on computers)
- [eBooks](#) and [audiobooks](#)





What we do Building Gathering Places



The truth is libraries are raucous clubhouses for free speech, controversy and community.”

Paula Poundstone

Did you know?

There were over 2,650,000 visitors to our branches in 2014. That equals more than 300 people every hour of every day!

Inspiring Spaces: Nanaimo North

A celebration of colour, music and dancing!

On July 12th, over 700 people celebrated the [official opening](#) of their new [Nanaimo North library branch](#) to the tune of music, children’s activities, prizes and the unveiling of one of Vancouver Island’s largest and newest libraries! Featuring a modern design, a warm and inviting interior, floor-to-ceiling windows and thousands of new books and magazines, CDs and DVDs, free WiFi, computer stations, bookable meeting rooms with Bluetooth enabled displays, and several alcoves for study, collaboration and creation, the Nanaimo North branch is an anticipated destination and gathering space for the community of North Nanaimo.

The opening festivities included live performances by the talented Wellington High School Jazz Trio, as well as children’s entertainment by three-time JUNO Award nominees The Kerplunks and The Science Guy (Glenn Kachmar). Major community sponsorships supported the event, including partnerships with Woodgrove Mall, Shaw Cable and Serious Coffee.



Teen and youth programming in a teen-dedicated area



Did you know?

Since its opening, the Nanaimo North branch has created over 3,600 new card-holding members, welcomed over 130,000 visitors through its doors, and circulated more than 300,000 items. Only 9 months old, the Nanaimo North branch is one of the top 3 most visited branches in VIRL's 39-branch system - with predominantly new card-holding visitors.



What we do

Investing in Lifelong Learning



Staff on *Librarians on the Radio* program

Enriching lives, one program at a time!

Programs that encourage literacy and lifelong learning

VIRL offers a range of [programs](#) for [children](#), [youth](#) and families to assist with literacy development. These programs support lifelong learning and literacy by providing collections, programs and spaces for all ages and backgrounds to participate, be inspired and discover. Improved literacy skills benefit not only the struggling reader, but everyone in our community regardless of age, race, gender or socio-economic status. With a mission to enrich lives and communities through universal access to knowledge, lifelong learning, and literacy, VIRL provides relevant and attractive programs for all ages and all literacy levels.



Did you know?

In 2014, VIRL hosted over 4,700 programs and had over 80,000 attendees! If we look at storytimes alone, that accounts for over 5,000 stories read last year alone!

Youth science program with *The Science Guy*

Literacy and learning

VIRL plays a key role in investing in literate communities and promoting lifelong learning literacy. In 2014, VIRL supported early literacy programming with Summer Reading Club, Family Literacy Day, Spring Break and Teen Taskmaster Challenge. For all ages, VIRL hosted literacy-based events for Canadian Library Month, Freedom to Read Week, Teen Tech Week and more. By introducing innovative programs such as Score with Reading and Chicken Storytime, to name a few, the unique needs of the community are expressed and explored.

SCORE



with reading



Put on your favorite jersey and celebrate hockey and literacy at the Nanaimo

Harbourfront library! Members of the Nanaimo

Clippers BCHL hockey team will read from their favorite books and will challenge you (and TALES the WHALE) to a little hockey afterwards in the Diana Krall Plaza (weather permitting). Refreshments and snacks to be provided by Starbucks.

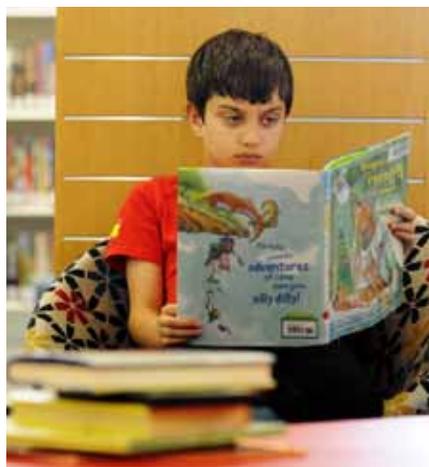
JANUARY 24TH,



VANCOUVER ISLAND
REGIONAL LIBRARY

Novel Ideas

Partnering with BCHL Nanaimo Clippers Hockey Team to reach reluctant readers, VIRL's SCORE with Reading is a big win for the local community!



Early literacy is essential at VIRL

Why is it important?

[Early literacy](#) programming is an essential part of what we do at VIRL. We know how important it is that children discover the wonders of the library from early ages, so that they remain library lovers and users all of their lives. VIRL offers a range of early literacy programs to children and their families as well as [literacy kits](#), [kindergarten kits](#) and [early literacy games](#).



Early literacy @ VIRL

Summer Reading Club

School aged children participate in [Summer Reading Club](#) at all of our 39 branches every summer. In 2014, 4,964 children participated in and attended an array of fun programs from Boohoo Bird Puppet shows to Lego building events and more! VIRL also presented SRC contest winners with READ Posters with Tales the Whale. Summer Reading club provides elementary school children with incentives to make reading an integral part of their holiday, and encourages them to improve their reading skills while school is out. Children receive a fun registration package with a bookmark, stickers and reading record book to keep track of the books they read over the summer. Examples of more SRC programs: Storytime at the Park, Magic shows, school programs and more!

Family Literacy Day

[Family Literacy Day](#) takes place across the nation annually on January 27th to celebrate adults and children reading and learning together, and to encourage Canadians to spend at least 15 minutes enjoying a learning activity as a family every day. This year, branches hosted family literacy celebrations with reading contests, a book making program, puppet shows and family Storytime events. Throughout the week, parents took home information on how to incorporate fun literacy activities into their daily life.

Spring Break

[Spring Break](#) is an initiative that encourages children to continue developing their literacy skills during the school year. In 2014, VIRL promoted various fun family story contests, Stinky Cheese Man puppet shows, a spring break booklist and an array of Storytimes across the system.

The Taskmaster Teen Summer Challenge

A task-oriented, points-based challenge, the [Taskmaster Teen Summer Challenge](#) encourages teens to accumulate points throughout the summer. The tasks are literacy oriented but designed to engage all types of readers with the various programming and resources available to them throughout the VIRL system. Challenges involve a literary, technology or media component to interest teens who may not be regular readers or library users. The program was a successful system wide program with teens participating across VIRL's 39 branches.



VIRL early literacy programs engage children of all ages



What we do

Strengthening Communities



VIRL's Tales the Whale gets a new [kid's card!](#)

VIRL card membership has its privileges:

- Access to millions of new-title books, magazines and newspapers;
- DVDs, CDs, eBooks, audiobooks and movies online;
- Award-winning programs and events for kids and adults;
- Meeting and study spaces ideal for creativity, inspiration and collaboration!

Connecting with each other, bridging our communities...

Welcome to school readiness, welcome to technology, welcome to your 21st century library! Libraries today are bridging customers and innovative services to allow people the opportunity to succeed in the future and in their day-to-day lives. Whether it's an outreach initiative designed to get kids and parents ready for their first year of school or a program designed to teach seniors about technologies of today in a teen led classroom, VIRL is strengthening our community and bringing people together.

Welcome to Kindergarten

What young children learn at this stage will have a major impact on successful learning experiences in school, on personal development and on future participation in society. Using the library is key to supporting that success. In 2014, VIRL launched a "Welcome to Kindergarten" outreach program focused on building long-lasting relationships between VIRL, kindergarten children, their teachers and their families. The program enrolled over 2,000 new child members in its 5-month campaign, which included:

- A fun, new [children's library card](#)
- A "My Kindergarten Year" outreach brochure
- "100 Books for Kindergarten" [poster](#)
- [Name the Whale Contest](#) (Tales the Whale mascot)



The Global Cardboard Challenge

In October, VIRL joined over 70 countries and 1 million kids by participating in the Global Cardboard Challenge: a "worldwide celebration of children's creativity and imagination". The event invites children around the world to design and build creations using cardboard and recycled materials. Hundreds of community members came together to celebrate the creativity and imagination of children around the world - and came up with some awesome creations!



A youth-led intergenerational program at the Gabriola Island branch, *Comfort on Computers*

Intergenerational programming

Bridging the digital divide together

This [new initiative](#) aimed to bring young people and older adults together in various settings to interact, educate, support and provide care for one another. Branches have hosted programs such as *Comfort on Computers*, pairing grade 6/7 students with seniors, to improve their basic computers skills.

Storytime at the Retirement Home was an intergenerational celebration of the love of reading that connects generations within a community. Parents and children gather with the seniors (elders) in retirement and nursing homes, to share favourite stories and make new friends, bringing families and seniors together in the community.



Watch *Comfort on Computers*: <http://comfortoncomputers.com>

Accessible library service:

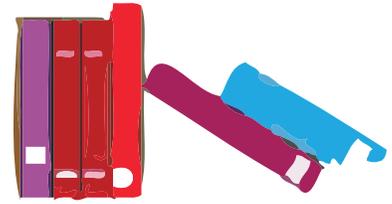
This year, VIRL invested in greater service for visually impaired customers by joining the Centre for Equitable Library Access (CELA). The Centre for Equitable Library Access, a national service, provides VIRL customers with accessible library services and materials to members with print reading disabilities. Research shows that access to a broad range of reading materials has a direct and positive impact on a child's success in school and in life. CELA makes it possible for customers to gain easy access to a wealth of reading materials, in formats of their choice, right in their own communities through VIRL. A broad choice of formats is available, including audio, braille, e-text and described video:

1. Access to a growing collection of over 230,000 alternate format items including books, magazines, newspapers and described videos;
2. Training and expertise on accessibility;
3. Bilingual collections and service.



Our mission: To enrich lives through universal access to knowledge, lifelong learning, and literacy.

Financial Results



Delivering quality library service through sustainable financial planning

2014: A focus on sustainability

With 39 branches and a large geographic service area, the Board adopted a forward thinking Facilities Master Plan to close the funding gap for infrastructure maintenance. The 2014 financial results reflect progress in these goals by achieving an operating surplus and furthering contributions to reserves for future improvements. 2015 will see a continuation of this strategy which will allow VIRL to improve and maintain library facilities throughout the region, meet community needs and move the Strategic Plan forward.

Did you know?

Every year, Vancouver Island Regional Library applies for multiple provincial, federal and partner grants available to public libraries to use towards extraordinary programs and initiatives.

Grants received in 2014

Provincial		Amount
	Per Capita	\$1,197,297
	Literacy	46,324
	BC One Card Grant	24,000
	Resource Sharing	7,510
Federal		
	Canada Council BookFest	8,200
	Francophone Affairs Program	2,920
Partners		
	Decoda Literacy	25,318
	Shaw	25,000
	LawMatters Project	5,757
Total:		\$1,375,272



Learn more about how to support your library! Visit virl.bc.ca/support

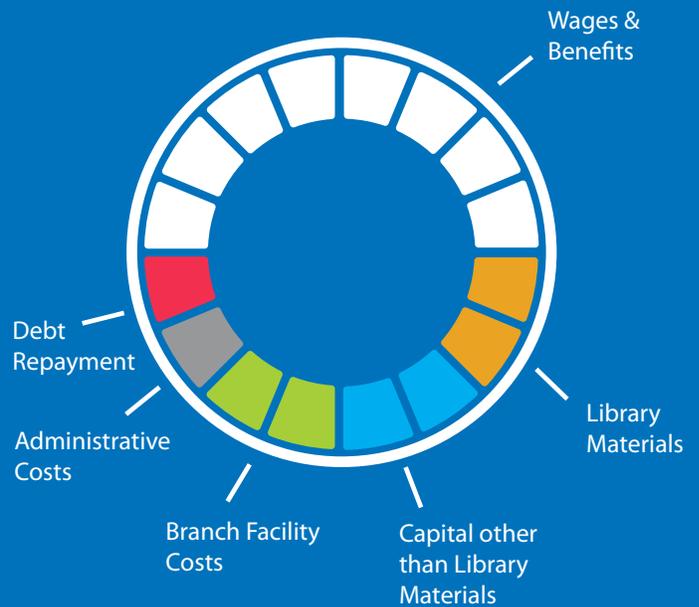
Financial Results

2014 Expenditures

The budget of Vancouver Island Regional Library is firmly grounded in the deliverables designated by the Board and follows the direction provided and supported by a 10 year Master Facility Plan.

The Board of Trustees takes the management and stewardship of public funds very seriously and continues to demonstrate financial leadership and discipline, ensuring value for the tax dollars spent. The 2014 budget continued to build on those core values and business practices to move the Strategic Plan forward.

Financial results for 2014 were positive with operational expenditures below budget and producing a surplus that has been used to increase reserve balances for long term maintenance and new/extended branches in support of the Master Facility Plan. 2014 also marked the completion and opening of the Nanaimo North branch.



Wages and Benefits	47%
Capital other than Library Materials	18%
Branch Facility Costs	11%
Library Materials	11%
Administrative Costs	8%
Debt Repayment	4%

The above chart is representative of financial operations for VIRL. Complete Audited 2014 financial statements can be found at www.virl.bc.ca.

Revenues and Expenditures

Consolidated Statement of Operations
(for the year ended December 31, 2014)

BUDGET
(Unaudited)

2014
(see Audited Statements)

2013

	▼	▼	▼
Revenues			
Municipal levies	\$12,815,787	\$12,815,782	\$11,947,617
Rural levies	5,862,577	5,862,577	5,519,162
Government grants	1,269,374	1,264,927	1,282,983
Fines and other income	513,222	531,829	592,191
Interest earned	60,858	78,819	123,904
Total Revenues	\$20,521,818	\$20,553,934	\$19,465,857
Expenditures			
Wages and benefits	11,914,827	11,150,518	10,552,076
Branch costs	3,358,535	3,271,957	3,365,833
Miscellaneous Library materials	183,554	167,900	6,261
Administration costs	2,023,177	1,855,225	1,981,551
Retirement benefit accrual	64,282	52,129	31,515
Amortization Expense	3,219,737	3,219,737	2,910,060
Total Expenditures	\$20,764,112	\$19,717,466	\$18,847,296
Annual Surplus (Deficit)	(242,294)	836,468	618,561
Accumulated surplus beginning of the year	13,323,866	13,323,866	12,705,305
Accumulated surplus end of year	\$13,081,572	\$14,160,334	\$13,323,866
Which is composed of:			
Internally restricted funds		4,692,112	3,400,965
Unrestricted		458,843	3,343,720
Investment in tangible capital assets		9,009,379	6,579,181
		\$14,160,334	\$13,323,866

The above chart is representative of financial operations for VIRL. Complete Audited 2014 financial statements can be found at www.virl.bc.ca.

Thank You

Our libraries enrich lives and communities through universal access to knowledge, lifelong learning and literacy. Through the [support of donors](#), Friends of the Library and funders, our library branches are transformed into vital community destinations. With great thanks, we recognize the generous support of volunteers, organizations and individuals who contributed a total of \$32,946. Thank you for your invaluable contribution to your library!



Friends of the Library: Friends of the Community

Vancouver Island Regional Library is fortunate to have the support of committed volunteers who give their time to support the activities and objectives of their public libraries. [Friends](#) work to enhance the services and resources of their library, focus public attention on the library and its needs and support fundraising activities.

Vancouver Island Regional Library currently enjoys the support of the following Friends of the Library groups who are always welcoming of new members: Gabriola Island | Gold River | Nanaimo Harbourfront | Nanaimo Wellington | Sidney/North Saanich | Cowichan.



Providing strong libraries to build strong communities

Many thanks to those who have donated to their VIRL library:

Altrusa Club Of Nanaimo • Jamie Anderson • Anonymous • Janice Atterbury • Melanie Barnum • John Battye • Joan Bell • Peter Benda • Dr. M Bismanis • Connie Blunden • Rosemary Bonanno • Amanda Bordt • James Boutillier • Eleanor Bowman • Elizabeth Briggs • Florence Brookes • Shirley Burynuik • Roderick Campbell • Deborah Cawston • Chemainus Crofton Fraternal Order of Eagles Ladies Auxiliary 4400 • Vicki Clarke • Carol Clay • Bev Clempson • Kathleen Compton • Barbara Cooper • Maria Cortes • Peter Cote • Cowichan Valley Branch Arthritis Society • Ingvar Creed • Robert Crews • Neil Cyr • Velma Deines • AljaDen Boer • DNBlA • Michael Duff • Alfred Dumouchelle • Douglas Emes • Elizabeth English • Estate of Ron Mayo • Diane Ettles • Kelly Falconer • Hannah Foley • James & Lorraine Fontaine • Friends of the Library - Gabriola • Garry Gaudet • Evelyn Gillespie • Stanley Goodrich • Paul and Sheila Greenwood • Catherine Griffith • Sandra Grocholski • Alma Grosseth • Elaine Halliday • David Ham • Zina Hamminga • Rae Hartley • Wayne Hartley • Deb Hartley • Hazel Harvey • Alice Heiman • Byron Henriques • Bonnie Heys • Patricia Heyward • Carol Hinde • Michael Hobbs • Estate of James Holborn • Daniel Hooker • Margaret Howard • Gordon Hussey • Andry Isaksen • Shan Jiang • Joy John • Glenn Kachmar • Harold Kamikawaji • Noriko Kawaguchi • Rohinton Kerravala • Rachel Kingley • Natasha Kurcherka • Kwakiutl Band Education • Brad Lachman • Ladysmith Family and Friends • Ladysmith Fraternal Order of Eagles • Sydney Anghalt • Meghan Larson • Rev. Dorcas Larson • Lucas Law • Dora Lee • Sarah Lee • Cheryl Legris • Don Lobban • Judith Love-Eastham • Lynne Magee • Maswell • Julian Mattock • McDonough • Kenneth McGrath • Sharon • Kelly McKee • Sean McLaren • Greg McRae • Jacqueline Miller • Donald Miller • Heather Mink • Pat Myres • Friends of the Library - Nanaimo Harbourfront Branch • Jacqueline Nex • Warren Nolte • Northwest Properites - Country Club Centre Ltd • Sighnild Olsson • Parksville Quilt House Quilters Guild • Robert Patterson • Frederick Pattje • Ann Pavlick • Peninsula Lifetime Eyecare Centre • Cindy Penner • Vada Penner • Ron Perry • Melvin Petreman • Marilyn Powell • Qualicum Beach Rotary Club • David Radford • Sandra Radley • Heather Revesz • Andrew Rickaby • Amie Roman • Michael and Janis Roper • Hardeep Sahota • Joan Samson • Barbara Sankey • Janet Saunders • Dorris Sheffron • Anita Shurben • Friends of the Library - Sidney/North Saanich Branch • Sharon Smith • Allyson Smith • Krystyna Sosulski • Lana Switzer • Rima Tekutis-Collins • Gail Telfer • Elizabeth Tendl • William Thomson • Ursula Tomin • Ethel Trudeau • Debbie Van Otterloo • Robert Veach • Herb Veasey • John Venema • VIRL Staff • Paula Waatainen • Lorne Wallace • Stephen Warren • Friends of the Library - Wellington Branch • Donna Lee Whiteford • Candice and Allan Wiekenkamp • Yvonne Wiggs • Women's Connection Group • Peter Wong • Toshiyuki Yonehara

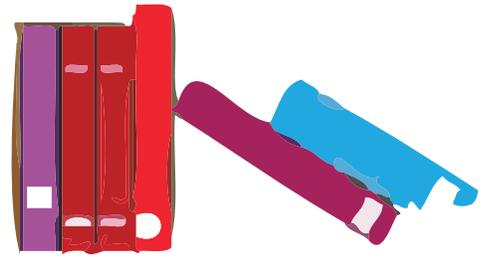
"A library is not a luxury but one of the necessities of life."

Henry Ward Beecher

• Catherine Lowe • Colin Elizabeth Marshall • John • Yiannis Mavrikos • Mayo McDougall • Shirley McKay • Nannette McKay • McKiernham • Annette



Customer words



"Absolutely wonderful to have such a gift in our community. As a low income senior, I am deeply grateful to be able to access so much at no cost. Wonderful staff, and I am so appreciative for the whole service."

Customer, Comox

"I want to say Thank You to the staff at the Wellington Branch Library. They are very helpful and supportive of those who use the library . They made things very easy for me to get my books after noticing I was having trouble getting books off the holds shelf. The chronic pain I have has made it hard for me to walk to the library and home, so I decided to get a Kobo. I just wanted to let you all know that I appreciate you and I want to thank you for your assistance."

Customer, Nanaimo Wellington

"I firmly believe that the Province should be funding expanded library service as part of its overall education strategy. The on-line order system is a gem, the selection of material rarely fails to meet my most sanguine expectations, and the people in the local branch are welcoming, quietly competent and infallibly helpful. Ok I may have said all this before, but it's been a year or so, and it's still true. People need to tell you what a wonderful asset you are to the community. "

Customer, Port Alberni

"Love this library !!!:)"

Customer, Nanaimo Harbourfront

"Great VIRL libraries, great service, best reading and viewing and listening, thank you, please keep it up. "

Customer, Quadra Island



Libraries store the energy that fuels the imagination. They open up windows to the world and inspire us to explore and achieve, and contribute to improving our quality of life."

–Sidney Sheldon



About US

Strong Libraries | Strong Communities.

Vancouver Island Regional Library (VIRL) serves over 430,000 people on Vancouver Island, Haida Gwaii, and Bella Coola on the Central Coast through 39 branch libraries, a virtual branch, and a books-by-mail service. VIRL is the fourth largest library system in British Columbia.

KEY

- Service Area
- Outside Service Area

Vancouver Island Regional Library
Administration
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Nanaimo, BC Canada V9T 6M9
t: 250.758.4697 | f: 250.758.2482
e: info@virl.bc.ca | [w: virl.bc.ca](http://w.virl.bc.ca)

This Annual Report is online at <http://virl.bc.ca/about-us/reports-and-plans>

Our Board

Executive Committee

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Brenda Leigh (Vice Chair)
Tom Duncan
Ron Kerr

Steve Arnett
Joe Bratkowski
Penny Cote
Melissa Hailey

Dave Rushton
Gaby Wickstrom
Sue Powell

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Lantzville – Joe Bratkowski
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Port McNeill – Gaby Wickstrom
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Sayward – Diane Mason
Sidney – Melissa Hailey
Sooke – Kerrie Reay
Tahsis – Brenda Overton
Tofino – Allen Anderson
Ucluelet – Randy Oliwa
Zeballos – Debra Morin Brown

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Capital – Mike Hicks
Central Coast – Cathi McCullagh
Comox Valley – Bruce Jolliffe
Cowichan Valley – Mary Marcotte
Mount Waddington – Dave Rushton
Nanaimo – Howard Houle
Powell River – Merrick Anderson
Skeena-Queen Charlotte – Evan Putterill
Strathcona – Brenda Leigh

Executive Leadership Group

Executive Director - Rosemary Bonanno
Director of Finance - Adrian Maas
Director of Human Resources - Harold Kamikawaji

The Vancouver Island Regional Library Board of Trustees autonomously guides and supports the operation of all public library services in VIRL's service area.



The 2014 Executive Committee

2014 Executive Committee: (Back, from left to right) Tom Duncan, Ron Kerr, Bruce Jolliffe (Board Chair), Gaby Wickstrom, Dave Rushton, Steve Arnett, (front, from left to right) Melissa Hailey, Penny Cote, Rosemary Bonanno (Executive Director). Not pictured: Brenda Leigh (Vice-Chair), Joe Bratkowski, Sue Powell.



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