



Library Catalogue Takes Short Break While Upgrades Take Place in October

NANAIMO, September 25th, 2015 – Library customers are being advised that the Vancouver Island Regional Library catalogue will be temporarily unavailable from October 11th at 5pm to October 14th at 10am as the library introduces a new catalogue to customers and staff. The downtime is needed as a part of a software upgrade and to transition customer records to the new [catalogue](#).

To assist VIRL staff with the transition, all branches will be closed on October 13th. Branch staff will still be available by phone and email to help library customers.

The new catalogue replaces VIRL's previous catalogue software, and includes features designed to make searching and digital resources, such as eBooks, simpler and easier to access.

The [new catalogue](#) will be online and available to customers at 10am on October 14th.

What does this mean for customers?

VIRL's catalogue will be unavailable from October 11th at 5pm to October 14th at 10am.

Customers will not be able to access their Library Accounts online or make payments during this time.

VIRL branches will be closed on October 13th to transition to the new catalogue. Branch staff will still be available by phone and email.

The new catalogue will be available at 10am on October 14th!

Customers who have created [lists](#) in either BiblioCommons or VIRL's legacy catalogue, "HIP", are encouraged to visit virl.bc.ca/new-catalogue to learn how to migrate their lists as these will *not* be carried over automatically.

More information?

For more information about the new catalogue, visit virl.bc.ca/new-catalogue (for a list of how-tos and a [frequently asked questions](#) page) or contact us at info@virl.bc.ca (or toll-free at 1-877-415-VIRL).

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Press Release

Vancouver Island Regional Library (VIRL) is the fifth-largest library system in British Columbia. We serve over 430,000 people on Vancouver Island, Haida Gwaii, and Bella Coola on the Central Coast through 39 branch libraries, a virtual branch, and a books-by-mail service. VIRL's holdings number one million and include books, magazines, CDs and DVDs. Administrative offices are located in Nanaimo.

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