



## CENTRAL SERVICES

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For immediate release

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## News Release

### New website launched

**NANAIMO, July 26, 2011:** Vancouver Island Regional Library (VIRL) has launched its newly designed website.

Rosemary Bonanno, VIRL's executive director, said that customers have been asking for improvements to the website.

"During last year's strategic planning process our customers frequently mentioned the need for a more user-centred and intuitive website with improved functionality and a more user-friendly on-line catalogue system," Bonanno said.

"We've reorganized a lot of the existing content on the site and implemented a number of features that provide added functionality. Earlier this spring we launched the new catalogue system, and we rolled out the new website last week," she added.

The new website uses colourful feature blocks to ease navigation to frequently used web pages, and Using the Library gets people to just about everything they need to know about the library—from tips on the catalogue and how to get a library card, to opening hours, downloadable books, book club sets, special collections, assistive services and more.

Ask a Librarian allows customers to contact a librarian by email or toll-free phone number 1-877-415-VIRL (8475) for information on books, movies, homework help, e-resources with animated books for kids, etc.

Bonanno said that customers like the new catalogue and website and, for those who need help navigating through the new site, there is assistance available at all 38 branches of Vancouver Island Regional Library.

The library's new website can be visited at [www.virl.bc.ca](http://www.virl.bc.ca).

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